

How to complain to Complaints Bureau?

Written by Editor

Saturday, 15 January 2011 08:00 - Last Updated Saturday, 15 January 2011 11:45

There are a number of ways to lodge genuine complaints with the Public Complaints Bureau (PCB) of the Prime Minister's Department.

You can do it by the follow methods:

1) Lodge complaint online at <http://www.pcb.gov.my>

2) By stamp-free 'snail' mail

3) Visit PCB Kuching office at Biro Pengaduan Awan Negeri Sarawak, Jabatan Perdana Menteri, Tingkat 5, Bangunan Bank Negara Malaysia, Jalan Satok, 93400 Kuching (082-415004) .

If you are not happy with any government department performance or services you can make use of the above information to lodge your complaint.

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